



Unlimited Hosted VoIP PBX

VOICEMAIL SETUP

INITIAL SETUP

1. Dial **5001** or press the **Messages** button.
2. If prompted to "Please enter your account number"—enter your extension.
3. Wait for the voice prompt for a password.
4. Your default password will be **4663** followed by the **#** key.

RECORD & SELECT YOUR INITIAL GREETING

1. At Main Menu, select option **6**:
2. Press **1** to Record Greetings (you can record multiple greetings).
3. Record your greeting after the tone and press **#** when you're finished.
4. Back at the Main Menu, select option **3**:
5. After the prompt, press **1** to select the greeting you just recorded.
6. The selected message will play, after which you'll be returned to the Main Menu.

MAIN MENU

- | | |
|------------------------|------------------------------|
| 1. New Messages | 5. Set Current Options |
| 2. Old Messages | 6. Change Greetings |
| 3. Send Messages | 7. Recover Deleted Voicemail |
| 4. Set Call Forwarding | |

CHECKING/RECEIVING MESSAGES

Select **1** for New Messages, first message will play followed by the Menu

- | | |
|--------------------|------------------------------|
| 1. Save | 5. Skip Message |
| 2. Repeat | 6. Reply to User |
| 3. Forward to User | 7. Rewind (15 Seconds) |
| 4. Delete | 8. Pause |
| | 9. Fast Forward (15 Seconds) |

VoiceMail Setup Rev 3.0

To get support you can email support@usaphone.com and please include your Company name, details of your questions, and a callback phone number or call us at (856) 761-1000 and select option 1 during business hours to talk to a live support representative and if after business hours select option 8 for emergencies.



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QUICK FEATURE GUIDE

Feature	Activation Instruction
Blind Transfer	<ul style="list-style-type: none">• Press Transfer + extension number or BLF + transfer
Attended Transfer	<ul style="list-style-type: none">• Press Transfer• Dial the extension number you are trying to transfer the call to and then press the # or the Soft Key Transfer• When someone answers, announce call• Hang up and the call will be transferred
HandsFree Intercom	<ul style="list-style-type: none">• Press intercom button + extension number + send (or Intercom + BLF)
Call Pickup	<ul style="list-style-type: none">• Dial *35 + extension number + # or send
Transfer to Voicemail	<ul style="list-style-type: none">• Press transfer + 7 + extension + transfer
Call Park	<ul style="list-style-type: none">• Press an available park key (Park 1, Park 2, Park 3 etc....)
Retrieve Parked Call	<ul style="list-style-type: none">• Press appropriate park key (Park 1, Park 2, Park 3 etc....)
Conference Calling	<ul style="list-style-type: none">• While on the first call press the "Conference Soft Key"• Dial second party + dial or #• Press the "Conference Soft Key" again.
Paging to All Phones	<ul style="list-style-type: none">• Press paging key and speak after you hear the tone (Available only if activated)
Conference Bridge	<ul style="list-style-type: none">• At Auto Attendant, press your designated selection for Conference Bridge, then enter conference # and Password when prompted if provided

Find out more about these and other features on our products page
www.usaphone.com/products